



**SANAS'S NEW ACCREDITATION PROGRAMMES FOR CERTIFICATION BODIES OF
INFORMATION SECURITY MANAGEMENT SYSTEM (ISMS) ISO/IEC 27001
AND
INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM (ITSMS) ISO/IEC
20000-1**

Providing added confidence in the audit process and credibility in ISMS and ITSMS certificates

South African National Accreditation System (SANAS) launched two new accreditation programmes for the certification bodies that provide certification for Information Security Management System (ISMS) and Information Technology Service Management Systems (ITSMS) in accordance to the ISO/IEC 27001 and ISO/IEC 20000-1 respectively. These accredited certification bodies will be able to provide their SANAS accredited certification services to organisation that have implemented one of the management systems in their organisations.

The roll out of these new accreditation programmes for Information Security Management System and/or Information Technology Service Management System for certification bodies was the result of work done by a SANAS working group of technically knowledgeable experts in the ISMS and ITSMS, who developed the SANAS Technical Requirements that articulates accreditation criteria for the accreditation of the certification bodies.

Stakeholders that were invited came Security Management System and/or Information Technology Service Management System implementation and certification.

Why use accredited certification bodies?

Accreditation is internationally and nationally recognised as a reliable and transparent method of confirming the technical competence of conformity assessment bodies (CABs) such as certification bodies. SANAS as sole accreditation body of Republic of South Africa provides formal recognition of CAB's technical competence to perform certification as per their scope of accreditations. SANAS is also recognised internationally by the International Accreditation Forum (IAF).

Accreditation has proven to reduce the risk of inaccurate results and enhance public confidence and assurance in the results that are produced from the CABs that are accredited.

With these two new accreditation programmes that will be rolled out on 03 March 2016, SANAS will be providing third party attestation of the technical competence of the certification bodies that provide certification to Information Security Management System and/or Information Technology Service Management System in accordance to the ISO/IEC 27001 and ISO/IEC 20000-1 respectively.

Information Security Management System - Help small, medium and large businesses in any sector to keep information assets secure.

The ISO 27000 family of standards helps organizations keep information assets secure. Using this family of standards will help your organization to manage your security of assets such as financial information, intellectual property, employee details or information entrusted to you by third parties. An ISMS is a systematic approach to managing sensitive company information so that it remains secure. It includes people, processes and IT systems by applying a risk management process.

If we take a closer look information security is defined as the protection of information from wide range of threats in order to ensure business continuity, minimise business risk and maximise returns on the investments and business opportunities. Information security is achieved by organisations by implementing a suitable set of controls, including policies, processes, procedures, organisational structures and software and hardware functions. These controls need to be established, implemented, monitored, reviewed and improved where necessary to ensure that specific security and business objectives of the organisation are met.

Some of the benefits of introducing an ISO/IEC 27000 Information Security Management System (ISMS) in your organisation are:

- Organisations are enabled to make informed decisions regarding potential information security threats and risks.
- An ISMS is a defensive mechanism to mitigate the risks arising from external threats associated with the various cyber-crime activities.

- Informed information security decisions may be made based on risk assessments associated with implementing technical, management, administrative and operational controls, which is the most cost effective way of reducing risk.
- Information security is delegated to the appropriate level of responsibility in the organisation. In general everybody in an organization is responsible for protecting information assets.
- Organisations improve their credibility and trust among internal stakeholder and external vendors.

Lastly but of equal importance is that implementing ISMS raises awareness throughout the business of potential information security risks as it involves all employees throughout an organisation and therefore also lower the overall risk to the organisation.

Information Technology Service Management System – improving the delivery of information technology service

Information Technology Service Management System (ITSMS) is a discipline that aligns the delivery of the information technology service with the business needs of an organisation. The ITSMS purpose is to deliver end-to-end services that emphasize benefits to customers. The primary reason for a customer to select a specific supplier is the ability of that supplier to deliver, on time and within budget, product that meets all the functional requirements. Competition in the market for information technology industry is largely focused on the services deliver issues. ITSMS 20000-1 standard defines requirements for the Information Technology service management system which will ensure that the service provider consistently delivery of information technology service that fulfil the needs and expectation of the customers.

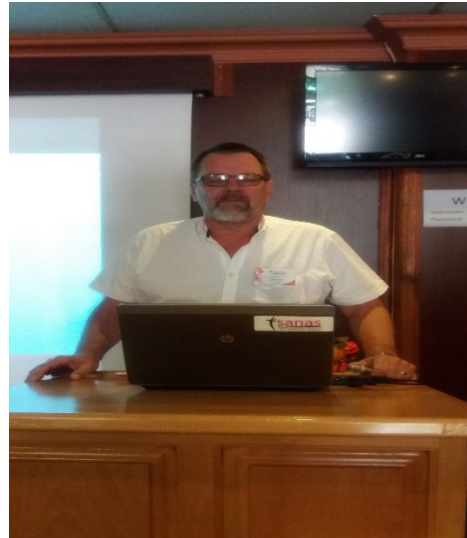
Some of the benefits of implementing Information Technology Service Management System (ITSMS) in the information technology service provider organisations are:

- Better business and process alignment,
- Enhance agility,
- Improved profitability,
- Reduced information technology cost of doing business,
- Reduced information security risk, and
- Improved satisfaction from client.

The SANAS launch workshop



Ms Anna Badimo



Mr Mike Van Dijk

During the roll-out workshop SANAS's inform the ISMS and/or ITSMS stakeholders that SANAS is ready to accredit Certification Bodies that will offer ISMS and/or ITSMS certification according to ISO/IEC 27001 and ISO/IEC 20000-1 respectively. Ms Anna Badimo gave presentation on the global trend adoption and implementation of ISO/IEC 27001. With the anticipation Protection of Personal Information Act, she proposed that South Africa companies may want to consider implementing ISO/IEC 27001.

Mr Mike Van Dijk presented the history of the Information Technology Infrastructure Library (ITIL) foundation and certification. He further highlighted the linkage between ITIL foundation ISO 20000-1 standard, and the benefits of the implementation thereof.

During the roll-out workshop the accreditation process of SANAS was presented and unpacked.

Ends

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