

Tender Description:**DEVELOPMENT OF ELECTRONIC LEARNING MANAGEMENT SYSTEMS.****Tender Number:****SANAS/LMS/2014/05****Question and Answers.**

No	Questions	Answers
1.	Do you want the historical data to be included on the system or you want to develop it starting from now going forward?	No we are going to focus on the implementation date going ahead
2.	How are users going to use this system?	-A minimum of 7 internal log-in users -Post course support by external candidates for assignments discussion forums over 900 uses per year
3.	How many people are going to be trained on the system, including internal and external candidates?	Internal users a minimum of 7 people. External users will not necessarily be given formal user training but log-in directions
4.	On Page 3 of the terms of reference under technical requirements, you mentioned Pastel. Do you want the system to interface with it or integrate with it?	Knowledge Transfer Centre will not necessarily populate anything on pastel but should be able to draw payment confirmation reports for decision-making in terms of registration confirmation and issuing certificates.
5.	Please clarify the payment process on pastel and the expected interface with LMS.	See 4 above
6.	Is SANAS planning to stay on the current version of SharePoint 10 or intends to upgrade to the new version in the future?	We intend on moving to SharePoint 13 in the near future, sometime this year still
7.	Do you want to stay on icloud base system or customised base system solution	A customised based system.
8.	Are you looking for a system to make bookings or for an online e-learning system?	A LMS that can do bookings and virtual training (webinar-like) (Snr. Management directive)
9.	What are the implementation time lines for the LMS?	SANAS intends to finalise the Adjudication process with the 90 days period and we expect the successful service provider to be ready to start immediately. However will have to agree on the implementation time lines once the procurement process has been completed.
10.	How the certificates process is at the moment, are there physical certificate or system generated certificates?	Certificates issued are hard copy not electronic. The system needs to enable their generation without errors based on input from registration and population of the

		attendance register
11.	In terms of the website do you currently have the company hosting your website or do you need us to host the LMS for you.	Yes we already have a company hosting our website; we will create a link on the website into the system.
12.	Do you have the sms or email functionality to send bulk sms or email on your website currently?	Not currently
13.	You said you do client assessor training internally and externally, how do you handle the training and costing of the course. Are they the same for both?	The assessor training referred to is SANAS training not ETQA Assessor. This training is at SANAS cost not that of external clients
14.	If there are changes in integration, are the changes required on pastel side. In reference to the maintenance cost of Pastel version beyond the implementation process. Who will bear those or such cost?	Should we wish to upgrade the current version of Pastel, SANAS will bear those cost post implementation.
15.	What is the current internet-line capacity”	We share a 10GB line with the whole dti campus
16.	Do you know if the current software are hosted in one server such as Pastel, HR Focus, Achiever and SharePoint 2010 or are they hosted in different server?	They are hosted in two physical servers but in a Virtual environment, each application is running its own Virtual server. Pastel and SQL are on the same Virtual server.
17.	Is the system going to be accessed here only or even in other parts of the country?	System should be accessible remotely for specific users
18.	Are we allowed to access and use the information that is on your website for course scheduling in order to propose a course system demonstration?	Let the service providers use fictitious information.