INCORRECT / MISUSE OF THE SANAS ACCREDITATION SYMBOL / LOGO

ILLEGAL USE OF THE SANAS ACCREDITATION SYMBOL AND LOGO

- SANAS is experiencing an increased number of unaccredited organisations claiming to be SANAS accredited
- Illegal use of the SANAS corporate logo or accreditation symbol on websites / reports / certificates / advertising material
- Fraudulent use of accreditation symbols with accreditation numbers with names / logo’s of accredited organisations
- Claiming to issue reports / certificates in accordance with SANAS requirements

EXAMPLES OF MISUSE
R04 “CONDITIONS FOR USE OF ACCREDITATION SYMBOLS, REFERENCE TO ACCREDITATION AND COMBINED MARKS”

- SANAS R04 states that ONLY SANAS can use the Corporate Logo
- Any other organisation using the SANAS corporate logo is doing so illegally
- SANAS does not have any company cars
- Please report to SANAS

THE ACCREDITATION ACT

- Section 24 (2) read with Section 27 (2) of the Accreditation of Conformity Assessment, Calibration and Good Laboratory Practice Act 19 of 2006 ("the Accreditation Act") states that:

“misuse of accreditation, including misrepresentation of data from an accredited body or misuse of the accreditation symbol is an offence and is liable on conviction to a fine or to imprisonment for a period of not exceeding 24 months or to both a fine and such imprisonment.”

HOW TO IDENTIFY A COUNTERFEIT CERTIFICATE OR FRAUDULENT REPORT

- Is it suspicious – are there blatant errors?
  - Incorrect spelling of company names (e.g. TUV Rhienland)
  - Incorrect accreditation numbers (e.g. LUVP instead of LVUP)
  - Use of the SANAS Corporate Logo
  - Use of the SANAS accreditation symbol without an accreditation number
  - Use of unusual statements (e.g. SANAS traceable laboratory 01)
  - Use of the ILAC or IAF symbol without the SANAS accreditation symbol
  - Company cars with the SANAS corporate logo
  - Accreditation claimed for scopes or services for which SANAS does not offer accreditation (e.g. Cleaning of kitchens)
CHECKS – THE SANAS WEBSITE

- The SANAS website contains a database of all SANAS accredited facilities
- If it’s not listed on the SANAS website it’s not accredited
- The SANAS certificates contain the Company name and registration number
- The SANAS Schedules of Accreditation list the approved technical signatories
- Signatories signing the reports bearing the SANAS accreditation symbol, who are not listed on the Schedule of Accreditation are doing so illegally
- If in doubt, call SANAS

CORRECT USE OF ACCREDITATION SYMBOL

SANAS R04 contains clear rules on the correct use of the SANAS accreditation symbol:

- Must be used with the SANAS accreditation number
- NO additional wording may be used below the symbol, such as “Testing Laboratory number T0333”

CORRECT USE OF ACCREDITATION SYMBOL

- CANNOT be used on certificates / reports / quotes / advertising material where NONE of the services are SANAS accredited
- Where part of the Services are SANAS accredited – clearly mark which services are not SANAS accredited
- General misconception: Clients of accredited facilities do not have the right to use the SANAS accreditation symbol or claim accreditation
CORRECT USE OF ILAC / IAF COMBINED MARKS

- R04 does not allow the ILAC or IAF logo’s to be used without the SANAS accreditation symbol
- An accredited facility must have:
  - a signed agreement with SANAS to use the relevant combined mark
  - A letter of authorisation from the SANAS Quality Manager to use the combined mark
- Only accredited certification bodies qualify to use the combined IAF mark
- Only accredited testing and calibration laboratories qualify to use the combined ILAC mark. (Still excludes Inspection Bodies)

WHAT IS SANAS DOING ABOUT THIS

- Legal letters of demand sent - opportunity to correct misuse
- Police cases raised
- SANAS relies on your assistance to identify illegal / misuse of the accreditation symbol logo, or illegal claims to accreditation
- Every accredited facility must have mechanisms in place to protect and control the use of their Company logo’s, as well as the SANAS accreditation symbol.