



Accreditation Management Division  
SABS Commercial (Pty) Ltd

SANAS Communication meeting  
8 June 2011

---

---

---

---

---

---

---

---

SABS Commercial (Pty) Ltd



The conformity assessment business of SABS is spread over a number of activities:

Product Certification

Management Systems Certification

Consignment Inspection

Calibration and Testing Laboratories

The Accreditation Management Division plays a role in all of these activities...

to assist SABS Commercial in staying accredited!

---

---

---

---

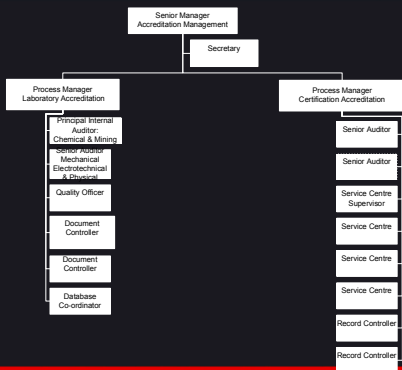
---

---

---

---

Accreditation Management Structure



---

---

---

---

---

---

---

---

**Play in the game – play by the rules**



The "rules" for accreditation

- Consignment Inspection = ISO/IEC 17020
- MS Certification = ISO/IEC 17021
- Laboratory Accreditation = ISO/IEC 17025
- Product Certification = ISO Guide 65 (to become ISO/IEC 17065)



---

---

---

---

---

---

---

---

**Realignment of Accreditation Management**



**Strengths**

- Committed staff
- Experienced and competent management team

**Weaknesses**

Internal Auditors have specific technical competencies and do not always cover the full technical scope

**Opportunities**

- Have the competence to transform from an accreditation management perspective to a compliance management perspective;
- Realignment of Accreditation Management to meet the Technical requirements;
- Increase pool of Technical Internal Auditors.

**Threats**

Often perceived by our colleagues as the "policeman" and the value of accreditation not capitalised.

---

---

---

---

---

---

---

---

**Certification and Laboratory Accreditation**



Internal audit of Certification and Laboratory Divisions including Regional offices

Preparation and facilitation of accreditation assessments

Follow up on non conformities and provide assistance as required

Vertical audits on non-accredited laboratories – assist to become accredited

Training and implementation - ISO 17021 / 17025

Auditor registration process (Certification)

Secretariat for Impartiality Committee (Certification)

---

---

---

---

---

---

---

---

**Accreditation Administration**



Certification Approvals Board

Certification Service Centre

Document Control centre

Certification Central Filing Centre

Database Centre

---

---

---

---

---

---

---

---

**Consignment Inspection**



Accredited by SANAS to ISO 17020

Accreditation Management conducts internal audits to assist in maintaining accreditation.

---

---

---

---

---

---

---

---

**Laboratory Accreditation**



66 accredited laboratories over 9 sites

64 Accredited by SANAS to ISO 17025

1 Accredited by SANAS to ISO/IEC 17043

1 Accredited by SANS to OECD Principles of GLP



112 Technical Signatories



Covering 32 accreditation schedules

---

---

---

---

---

---

---

---

SABS Commercial Accreditation Management  
Is the National Certification Body (NCB) for the IEC CB  
Scheme

Three Electro-technical Laboratories are accepted by the  
IEC as CB Test Laboratories

IEC / SANAS Joint Assessment April 2011

---

---

---

---

---

---

---

---

- SANC is the **Member Body** of the Scheme- (not SABS)
- SMBCommittee = SANC + NCB + CBTL + NRCS + Industry
- SABS Commercial: Accreditation Management is the **NCB**
- SABS **NCB issues** CB Test Certificates
- **CBTL**: Electrotechnical Laboratories
- **NRCS** recognises CB Test Certificates for regulatory purposes

---

---

---

---

---

---

---

---

**Meet the competency requirements of:**

- Relevant conformity assessment standards
- Customers
- Regulatory Bodies incl. NRCS
- SABS Product Certification Scheme (laboratories)

**Managing risk in line with Consumer Protection Act**

- Consumer confidence
- Since the Act is still new it is expected to see the full impact more in future.
- Business opportunities as a 3<sup>rd</sup> party conformity assessment body.

---

---

---

---

---

---

---

---

**SABS Internal challenges**



➤ Technical Competency of Internal Auditors in specific technical fields

➤ Ops Managers not always 'quality committed' - business first priority

➤ Often perceived by our colleagues as the "policeman" and the value of accreditation not capitalised

---

---

---

---

---

---

---

---

**External challenges - Accreditation Bodies**



➤ Technical Experts limited in certain fields resulting in assessments postponed; use of competitors; or source international Experts, resulting in increased cost of accreditation

➤ Feedback on the final outcome of assessment delayed in some cases, often as a results of slow response from Assessors

➤ Submission of correctives actions electronically (email) often delayed due to size of attachments or blocked on both sides (SABS outgoing & SANAS incoming).

➤ Online submission of CA to be investigated

➤ N/C form not user friendly – not available electronically

➤ Not all schemes available for accreditation eg 27001

---

---

---

---

---

---

---

---

**Customer Satisfaction**



➤ SANAS Program managers:

➤ willing to assist and accommodate SABS requirements – often changes on short notice

➤ professional and friendly

➤ maintain regular meetings between SABS Internal auditor/s and relevant Program Manager

---

---

---

---

---

---

---

---