



***Welcome to the Assessor
Conclave
2010***



Issues raised in 2009 Workshop

1. Information sharing on common assessment problems
2. Challenges with communication with SANAS
3. Assessment Process
4. Refresher training
5. Relationship building
6. Platform to communicate with SANAS



Feedback on 2009 conclave

1. Information sharing on common problems

- Assessor Newsletter
- Selected topics
- Breakaway sessions
- Communication with FM



Feedback on 2009 conclave

2. Challenges with communication with SANAS

- Project Breakthrough implementation
- New structure and additional personnel (Team Assistants, Permanent LA's)
- Programme Administrators
- Relationship with Field Managers



Feedback on 2009 conclave

3. Assessment Process

- Notification process
- Recalibration of Assessors
- Assessment Documentation
- Common issues
- Tips to improve techniques
- Issues from Approvals Committee



Feedback on 2009 conclave

4. Refresher Training

- Monitoring Feedback
- To use Conclave more effectively
- AC comments – FM feedback
- Assessor Newsletter
- Suggestions from floor???



Feedback on 2009 conclave

6. Platform to communicate with SANAS

- Conclave “open” session
- Central depository for action
- Assessor Newsletter
- Access to Senior Management





Questions?

Thank You

